

J. P. SEEBURG
A DIVISION OF FORT PITT INDUSTRIES, INCORPORATED

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Bulletin DC56-51

TO ALL SEEBURG DISTRIBUTORS:

Attention: Service Managers

Use of the No. 247428 rubber record cushion at the back of the magazine has been discontinued. It has been a "carry-over" from the M100A and the brittle 78 r.p.m. records and, with the lighter plastic 45's, it is no longer needed. Of more importance -- it has been found to be the cause of damaged records and loss of selection when it is not correctly positioned.

If the cushion (when used) is raised, slightly, above its normal position, the records do not enter the V-shaped notches in the separator channel and may not center in the magazine record space. If a record is far enough off center -- against a separator -- the transfer arm head can fail to engage it or the record can "ride" a short distance on a tip of the head fork and be dropped before being fully raised to the turntable.

When the record is not fully engaged by the clamp arm, it will be damaged if the clamp arm switch is disabled or not included in the mechanism. If the clamp arm switch is in service, the mechanism will trip and return to the scan position and, because the selection will have been cancelled, there can be service complaint for which there would be no immediately determined cause. Such a service problem can be difficult to solve because the condition does not repeat each time the affected records are selected.

It is recommended that this record cushion be checked at each magazine space whenever it is convenient to do so and whenever there is a "misses selections" service call or a complaint of "abused" records. If it is found to be in a raised position, it should be pressed into place or it can be removed.

Sincerely yours,


C. M. Smith
Manager of Field Service

CMS:BC